

Privacy & Cookie Policy

MALTA GENERAL STORES
14/03/2020 | EN

1 General

Malta General Stores; (further referred to as MGS) carries out its activities at 4, V. Dimech Street Floriana FRN 1504 MALTA, VAT no. MT-22474211 is responsible for the processing of personal data as described in this privacy statement.

In this document 'us' means Malta General Stores.

In this document, 'our website' means the website www.maltageneralstores.com, which is owned by Malta General Stores.

In this document, 'user' or 'you' means the person visiting the website, using the website.

2 Contact details

Malta General Stores
4, V. Dimech Street
Floriana FRN 1504
MALTA
Tel: +356 2776 1227
Fax: +356 2776 1228
www.maltageneralstores.com
info@maltageneralstores.com

3 Data Protection Officer

Mr. Carlo Cloet is the Data Protection Officer of MGS This person can be reached through:

Tel: +356 2776 1227
Fax: +356 2776 1228
Mail: info@maltageneralstores.com
Address: 4, V. Dimech Street Floriana FRN 1504 MALTA

4 Security of personal data

Securing and keeping your personal data safe are a priority for MGS. In order to secure your personal data, preventive measures are taken to prevent misuse and/or loss.

Your data will be processed with great care, taking into account the finality, size and processing of this data.

If you are of the opinion that your personal data/data are not sufficiently secured or if you believe that your personal data/data are used unlawfully by MGS or third parties, we ask you to contact our Data Protection Officer immediately (contact details can be found in section 3).

5 Personal data that we process

MGS does not process personal data.

6 How long we store personal data

MGS does not process personal data, so it is impossible for MGS to store your data.

7 Sharing personal data with third parties

MGS will share your personal data with third parties if this is necessary for the execution of the/our agreement and to comply with any legal obligation. We enter into a processing agreement with companies that process your data on our behalf in order to ensure the same level of security and confidentiality of your data. MGS remains responsible for these processing operations.

8 Special and/or sensitive personal data that we process

Our website and/or service has no intention of collecting information about website visitors under the age of 16. Unless they have parental or guardian permission. However, we cannot verify whether a visitor is over 16 years of age.

We encourage parents to be involved in their children's online activities in order to prevent the collection of information about children without parental consent. If you are satisfied that we have collected personal data about a minor without such consent, please contact our Data Protection Officer and we will delete this information.

9 For what purpose and on what basis do we process personal data?

The website www.maltageneralstores.com does not process personal data.

10 Automated decision-making

MGS does not take decisions on the basis of automated processing operations on matters that may have (significant) consequences for individuals. These are decisions taken by computer programs or systems, without any human being (e.g. an employee of MGS) in between.

11 Cookies, or similar techniques we use

11.1 General

The website www.maltageneralstores.com uses cookies that we manage in our own name (own party cookies) as well as cookies managed or placed by third parties (third party cookies).

11.2 What are cookies?

Cookies are small text files that are stored in the browser of your computer, tablet or smartphone the first time you visit the website. In this way, certain user information is stored. MGS uses cookies with a purely technical functionality. These ensure that the website properly works and that, for example, your preferred settings are remembered.

When you first visited our website, we already informed you about these cookies and asked permission for them to be placed.

11.3 Session cookies

Cookies are subject to an expiration date if they are session cookies. Session cookies contain data that is used within your current browser session (browser session: start up browser program to close browser program). When your browser session is terminated, the information from these session cookies is automatically deleted.

11.4 Persistent cookies

Contrary to session cookies, persistent cookies store information about different browser sessions. This data enables the website to recognize you as a returning visitor and to remember your preferences (e.g. preferred language or acceptance of cookies). Contrary to its name, permanent cookies are not permanent. This lifespan is determined by the website.

11.5 Cookies as personal data

Because cookies are also considered personal data, please read this Cookie Policy in conjunction with the other sections of this Privacy & Cookie Policy.

The processing of personal data is subject to European Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to

the processing of personal data and on the free movement of such data, as well as to the Act of 30 July 2018 on the protection of individuals with regard to the processing of personal data.

11.6 Distinction in cookies

Functional cookies

The website of MGS mainly uses functional (necessary) cookies in order for the website to function optimally and are technically necessary for the optimal functioning and security of our website. These cookies are placed without permission as they are in the legitimate interest of MGS.

Non-functional cookies

MGS reserves the right to use non-functional cookies that may be placed for statistical or commercial purposes.

You reserve the right to disable non-functional cookies at any time. Disabling these non-functional cookies may result in certain parts of the website not working optimally. Also, certain functions and services cannot be used any further by you as a user.

11.7 Overview of cookies on our website

Cookie name: viewed_cookie_policy

Type of cookie: functional cookie

Placed by: GDPR Cookie Consent plugin

Maximum retention period: 11 months

Function: The cookie is set by the GDPR Cookie Consent plugin and is used to store whether or not the user has consented to the use of cookies. No personal data is stored.

Cookie name: cookielawinfo-checkbox-necessary

Type of cookie: functional cookie

Placed by: GDPR Cookie Consent plugin

Maximum retention period: 11 months

Function: This cookie is set by GDPR Cookie Consent plugin. The cookies are used to store the user's consent for the cookies in the "Necessary" category.

Cookie name: cookielawinfo-checkbox-non-necessary

Type of cookie: functional cookies

Placed by: GDPR Cookie Consent plugin

Maximum retention period: 11 months

Function: This cookie is set by GDPR Cookie Consent plugin. The cookies are used to store the user's consent for the cookies in the "Not necessary" category.

Cookie name: SERVERID585

Type of cookie: functional cookies

Placed by: OVS

Maximum retention period: 0 days

Function: This cookie is used to assign the visitor to a specific server.

11.8 Checking & deleting cookies

With all browsers there are possibilities to check which cookies are active on a website, which ones you want to allow or block and which ones you want to delete. These possibilities can all be found through the settings of your browser.

Below you can find links to the most popular browsers with explanations on how to delete cookies (please click on the name of your browser and you will be automatically redirected to the relevant help page:

- [Firefox](#)
- [Firefox \(Mobiel\)](#)
- [Chrome](#)
- [Chrome \(Mobiel\)](#)
- [Safari](#)
- [Safari \(Mobiel\)](#)
- [Internet Explorer](#)
- [Microsoft Edge](#)

11.9 Withdrawing consent non-functional cookies

If you have given www.maltageneralstores.com permission to use non-functional cookies, you can change this setting at any time. Disabling non-functional cookies may cause certain parts of the site to not function and you as a user may not be able to use them.

12 Your right as a visitor to our website

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your possible consent to the data processing or to object to the processing of your personal data by MGS and you have the right to data transfer. This means that you can submit a request to us to send the personal data that we hold about you in a computer file to you or another organization named by you.

You may send a request for access, correction, deletion, data transfer of your personal data or a request to withdraw your consent or objection to the processing of your personal data to our Data Protection Officer: Mr. Carlo Cloet (see point 3 for contact details).

To ensure that the request for access has been made by you, we ask that you enclose a copy of your proof of identity with the request. Make in this copy your passport photo, MRZ

(machine readable zone, the strip with numbers at the bottom of the passport), passport number and Social Security Number black. This is to protect your privacy. We will respond to your request as soon as possible, but within a maximum of four weeks.

MGS would also like to point out that you have the possibility to file a complaint with the national supervisory authority, the Office of the Information and Data Protection Commissioner. This can be done via the following link:

<https://idpc.org.mt/en/Pages/contact/complaints.aspx>

13 How we secure personal data

MGS takes the protection of your data very seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our Data Protection Officer quickly: Mr. Carlo Cloet (see point 3 for contact details).

14 Disclaimer

As a visitor to our website, it is your responsibility to consult the Privacy & Cookie Policy of MGS every time you visit the website. Due to the introduction of new legislation, this document may be modified at any time.

If you have noticed any errors or breaches of the GDPR legislation in this Privacy & Cookie Policy, we kindly ask you to contact our Data Protection Officer. He or she will treat/investigate your question/comment with the utmost care and make adjustments if necessary.

-END OF TEXT-

This Privacy & Cookie Policy was drawn up on Saturday 14 March 2020.
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